

Terms of Use & Privacy Policy

DLX Trucking Solutions

At DLX Trucking Solutions, we value the trust our clients place in us. Protecting your personal information and being transparent about how we handle your data is one of our priorities.

This policy explains how we collect, use, protect, and share the information you provide when using our services or communicating with our team.

Privacy and Data Protection

DLX Trucking Solutions is committed to protecting the privacy and security of all personal information provided by our clients.

Our operations may involve processing information within our organization as well as through trusted partners or service providers who assist us in delivering regulatory and compliance services. In some cases, this may include transferring information across state or international borders. When this occurs, we take reasonable measures to ensure that your information remains protected in accordance with applicable privacy laws.

Compliance With Privacy Laws

DLX Trucking Solutions follows recognized data protection practices when handling personal information and aims to comply with applicable privacy regulations within the United States.

Residents of certain states, including California, may have specific privacy rights under applicable laws such as the California Consumer Privacy Act (CCPA).

Consent to Data Processing

By using the services provided by DLX Trucking Solutions or by submitting your personal or business information to us, you agree to the terms described in this policy.

Your information may be used as necessary to provide services such as regulatory filings, permit processing, compliance assistance, and other trucking-related administrative services.

When Information May Be Shared

DLX Trucking Solutions does not sell personal information to third parties.

However, information may be shared in the following situations when necessary to provide services:

Service Fulfillment

Information may be shared with government agencies, regulatory authorities, insurance providers, or service partners when required to complete the services requested by the client.

Business Transitions

In the event of a merger, restructuring, or acquisition, certain client information may be transferred as part of the business operations. If such a situation occurs, appropriate notice will be provided when required.

Legal Obligations

Information may be disclosed when required by law or when responding to valid requests from courts, regulatory agencies, or other governmental authorities.

Protection of Rights

Information may also be used when necessary to protect the rights, safety, or property of DLX Trucking Solutions, its clients, or the public.

Protection of Personal Information

DLX Trucking Solutions takes reasonable administrative, technical, and organizational measures to safeguard personal information from unauthorized access, misuse, alteration, or disclosure.

Access to personal data is restricted to authorized personnel who require the information to perform their duties.

Communications

By providing your contact information, you authorize DLX Trucking Solutions to communicate with you through:

- Phone calls
- Email
- SMS or text messages
- Messaging platforms or other digital communication channels

These communications may include service updates, reminders, regulatory notifications, or information related to trucking compliance services.

You may request to stop receiving certain communications at any time.

SMS Communication

If you provide your mobile phone number, you agree that DLX Trucking Solutions may send informational text messages regarding your account or services.

- Message frequency may vary
- Standard message and data rates may apply
- You may reply STOP at any time to opt out of SMS messages
- Reply HELP for assistance

Consent to receive messages is not required to purchase services.

Children's Information

The services provided by DLX Trucking Solutions are intended for adults operating businesses or working within the transportation industry. Personal information from individuals under the age of 18 is not knowingly collected.

If it is discovered that information from a minor has been provided, reasonable steps will be taken to remove such information.

Website Content and Intellectual Property

All materials, logos, branding elements, and content displayed on the DLX Trucking Solutions website are protected and may not be copied, reproduced, or used without proper authorization.

Updates to This Policy

This policy may be updated periodically to reflect changes in services, legal requirements, or operational practices. Any updates will be posted on this page.

Contact Information

For questions regarding this policy or how personal information is handled, you may contact:

DLX Trucking Solutions

Email: liliana.hd@dlxtrucking.com

Phone: +1 (773) 219-8471

Address: 3034 W ADDISON ST CHICAGO ILLINOIS 60618